






## Changes to the OCCHA Accreditation Standards


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Statements of Purpose</b>			
<b>1A</b>	The governing body shall collaborate with staff to ensure the development and maintenance of a strategic plan that incorporates the goals and objectives for the agency.	<b>Section I - Leadership</b> 1.Strategic Directions	<b>Component A</b> The agency shall work with the governing body, staff and community partners to ensure the development, implementation and monitoring of a strategic plan.
<b>1B</b>	The governing body shall ensure that written statements of the philosophy/mission, goals and objectives exist and are available to all staff.	<b>Section I - Leadership</b> 1.Strategic Directions	<b>Component B</b> No changes to component.
<b>1C</b>	The governing body shall ensure that the strategic plan, philosophy/ mission, goals and objectives are reviewed regularly and revised, as necessary, and the date of the last review shall be indicated.	<b>Section I - Leadership</b> 1.Strategic Directions	<b>Component C</b> No changes to component.
<b>1D</b>	The governing body shall ensure that there are written by-laws and policies and procedures, consistent with, but not limited to, applicable legislation, which are readily available to staff.	<b>Section I - Leadership</b> 2.Governance	<b>Component A</b> No changes to component.
<b>1E</b>	The governing body shall ensure that a process exists for the regular review and any necessary revision of its by-laws and policies and procedures.	<b>Section I - Leadership</b> 2.Governance	<b>Component B</b> No changes to component.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Officers, Committees and Meetings</b>			
2A	The governing body shall have a written procedure for the election of its officers, including Chair, Vice-Chair and Committee members.	<b>Section I - Leadership</b> 2.Governance	<b>Component C</b> No changes to the component.
2B	The governing body shall develop an appropriate and functional committee structure.	<b>Section I - Leadership</b> 2.Governance	<b>Component D</b> No changes to the component.
2C	The governing body shall hold regular meetings, in accordance with its by-laws and/or policies and procedures, in order to conduct the affairs of the agency.	<b>Section I - Leadership</b> 2.Governance	<b>Component E</b> No changes to the component.
2D	The governing body shall record the minutes and all resolutions/motions of its general and committee meetings. Minutes of the governing body shall be made available to the general administrative body.	<b>Section I - Leadership</b> 2.Governance	<b>Component F</b> No changes to the component.
2E	The governing body shall have a written policy regarding formal reporting to the governing body and attendance by members of the general administrative body and/or designates at meetings of the governing body.	<b>Section VI – Communication</b> 17.Internal Communication	<b>Component A</b> No changes to the component.
2F	The governing body shall ensure an orientation program exists for all its members and encourage their participation.	<b>Section I - Leadership</b> 2.Governance	<b>Component G</b> The governing body shall ensure the development and implementation of a comprehensive orientation plan for its members, which is relevant to their roles and responsibilities, and which includes,


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
			but is not limited to: the structure, vision, mission, goals and objectives of the agency; strategic planning; program and service overview, including emergency preparedness planning.
2G	Members of the governing body shall participate in continuing education relative to their role and responsibilities.	<b>Section I - Leadership</b> 2.Governance	<b>Component H</b> No changes to the component.
<b>Organizational Structure</b>			
3A	The governing body shall approve an organizational structure for the agency that is outlined in an organizational chart, which delineates the lines of authority and formal lines of communication and which is made available to staff.	<b>Section II – Organizational Capacity</b> 4.Organizational Structure	<b>Component A</b> No changes to the component.
3B	The general administrative body shall ensure that each program/service has an organizational structure that is outlined in an organizational chart which delineates the lines of authority and formal lines of communication within that program/service and which is made available to staff.	<b>Section II – Organizational Capacity</b> 4.Organizational Structure	<b>Component B</b> No changes to the component.
3C	The governing body shall ensure the regular review and appropriate revision of the organizational structure of the agency. All organizational charts of the agency shall be regularly reviewed and revised, as appropriate, and the date of the last review/revision shall be recorded.	<b>Section II – Organizational Capacity</b> 4.Organizational Structure	<b>Component C</b> No changes to the component.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Human Resource Management</b>			
4A	The governing body shall ensure, in keeping with the legislative requirements, that there are qualified and competent staff to carry out any service commitments of the agency. Staff shall be qualified as required for their position.	<b>Section III - Workforce</b> 7.Staffing	<b>Component A</b> No changes to the component.
4B	When a discipline has a statutory qualifying body, there shall be evidence on file that each person is currently licensed and/or registered by that body.	<b>Section III - Workforce</b> 7.Staffing	<b>Component B</b> No changes to the component.
4C	The governing body shall ensure the establishment of written human resource policies and procedures, which are made available to staff, students and volunteers. All policies and procedures shall be regularly reviewed and revised, as appropriate. Dates of all review and revision shall be recorded.	<b>Section II – Organizational Capacity</b> 5.Resource Management	<b>Component A</b> No changes to the component.
4D	The governing body shall ensure that a process is in place for the negotiation and ratification of collective agreements.	<b>Section II – Organizational Capacity</b> 5.Resource Management	<b>Component C</b> No changes to the component.
4E	The general administrative body shall ensure that there are written position descriptions for all positions, which are reviewed and revised on a regular basis and made available to each staff member. Position descriptions shall include a specific statement of duties and responsibilities, level and type of required education, training and related work experience and should be considered	<b>Section III - Workforce</b> 7.Staffing	<b>Component C</b> No changes to the component.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
	during the performance evaluation process.		
4F	The general administrative body shall ensure the consistent interpretation of human resource policies and shall undertake to keep appropriate management staff informed of pertinent developments in human resource management.	Deleted	N/A
4G	There shall be a written policy specifying the contents of a personnel file and provisions for access. Complete personnel files shall be maintained for each staff member.	Section II – Organizational Capacity 5.Resource Management	<b>Component B</b> No changes to the component.
<b>Physical and Financial Resources</b>			
5A	The governing body shall ensure that a process for internal financial controls (see definition) is in place, which is based on generally accepted accounting principles including public accountability	Section II – Organizational Capacity 5.Resource Management	<b>Component D</b> No changes to the component.
5B	The governing body shall ensure that a plan is in place for the management of physical and financial resources (see definition).	Section II – Organizational Capacity 5.Resource Management	<b>Component E</b> No changes to the component.
5C	The governing body shall ensure compliance with government regulations related to the protection of human resources and the general public (see definition).	Section II – Organizational Capacity 5.Resource Management	<b>Component F</b> The governing body shall adopt practices consistent with government regulations related to the protection of human resources (see Glossary).


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5D	The governing body shall ensure that there is adequate, current and relevant insurance coverage for the protection of the physical, financial and human resources of the agency	<b>Section II – Organizational Capacity</b> 5.Resource Management	<b>Component G</b> No changes to the component.
<b>The Medical Officer of Health</b>			
6A	The governing body shall appoint a qualified Medical Officer of Health in accordance with provincial legislation and his/her appointment shall be approved by the Minister of Health.	<b>Section III - Workforce</b> 7.Staffing	<b>Component D</b> The governing body shall appoint a Medical Officer of Health in accordance with provincial legislation and his/her appointment shall be approved by the Minister of Health and Long-Term Care. [Note: Qualifications of the MOH are included in Section III Workforce, Staffing Component A.]
6B(1 <sup>st</sup> part only)	The Medical Officer of Health shall be responsible to the governing body for the management of public health programs and services under any legislated Act.	<b>Section I - Leadership</b> 3.Agency Management	<b>Component D</b> The Medical Officer of Health shall be responsible to the governing body for the management of public health programs and services under any legislated Act and shall direct the staff of the board of health (who are responsible to the medical officer of health) if their duties relate to the delivery of public health programs and services.
6B(2 <sup>nd</sup> part only)	The Medical Officer of Health shall report to the governing body on issues related to public health concerns and to the public health programs and services under any Act.	<b>Section VI - Communication</b> 17.Internal Communication	<b>Component B</b> No changes to the component.


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<b>Communication</b>			
N/A	N/A	<b>Section VI - Communication</b> 18.External Communication  <b>NEW</b>	<b>Component A</b> Programs/services shall provide health information to community partners, priority populations and the public using a variety of communication channels to enhance knowledge, increase awareness and promote availability of public health and community resources, programs and services.
7A	The governing body shall ensure there is regular and appropriate communication with provincial and local governments and community agencies.	<b>Section VI - Communication</b> 18.External Communication	<b>Component B</b> No changes to the component.
7B	The governing body shall establish a written policy to provide for systematic communication (see definition) to the public.	<b>Section VI - Communication</b> 18.External Communication	<b>Component C</b> No changes to the component.
N/A	N/A	<b>Section VI – 18.External Communication</b>  <b>NEW</b>	<b>Component D</b> The agency shall establish mechanisms and/or processes to respond to community, client and public complaints and/or commendations.
<b>Research</b>			
8A ( <i>1<sup>st</sup> part only</i> )	The governing body shall approve a written policy on research/ evaluation activities, including requirements for methodological and ethical review.	<b>Section V - Programs</b> 11.Research and Knowledge Exchange	<b>Component A</b> No changes to the component.


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N/A	N/A	<b>Section V - Programs</b> 11. Research and Knowledge Exchange  <b>NEW</b>	<b>Component B</b> The agency shall participate in research/ evaluation activities, on its own or with others and shall foster and engage in knowledge exchange with various community partners, including the public.
8A (2 <sup>nd</sup> part only)	Research/ evaluation activities across all program/service areas shall be conducted in a manner consistent with agency policy.	<b>Section V - Programs</b> 11. Research and Knowledge Exchange	<b>Component C</b> No changes to the component.
<b>The General Administrative Body</b>			
9A	The composition, responsibilities and function of the general administrative body shall be defined in writing.	<b>Section I – Leadership</b> 3. Agency Management	<b>Component A</b> No changes to the component.
9B (1 <sup>st</sup> part only)	The general administrative body shall hold regular meetings and take minutes	<b>Section I - Leadership</b> 3. Agency Management	<b>Component B</b> The general administrative body shall hold regular meetings and take minutes, documenting any discussions and/or actions taken.
9B (2 <sup>nd</sup> part only)	The general administrative body shall communicate pertinent information to staff.	<b>Section VI - Communication</b> 17. Internal Communication	<b>Component C</b> The general administrative body shall establish processes to communicate pertinent information to staff (e.g., policy changes, administrative information, etc).
9C	The general administrative body shall establish processes/mechanisms to ensure that all programs, services and projects, including research, are coordinated, planned, implemented and evaluated. Where agency committees (e.g., program planning committee, program advisory committee, etc.) are	<b>Section I - Leadership</b> 3. Agency Management	<b>Component C</b> The general administrative body shall establish processes/mechanisms to ensure that all programs, services and projects, including research, are coordinated, planned, implemented, monitored and


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	established to facilitate achievement of this objective, terms of reference shall be developed, which include responsibilities and lines of communication/authority.		evaluated. Where agency committees (e.g., program planning committee, program advisory committee, etc.) are established to facilitate achievement of this objective, terms of reference shall be developed, which include responsibilities and lines of communication/authority.
<b>Continuous Quality Improvement</b>			
<b>10A</b>	The general administrative body shall promote and demonstrate continuous improvement activities.	<b>Under review</b>	<b>Under review</b>
<b>10B</b>	The general administrative body shall ensure that priority setting and the coordination of resource management between programs and services is conducted for the most efficient utilization of resources.	<b>Section II – Organizational Capacity</b> <b>5.Resource Management</b>	<b>Component H</b> The general administrative body shall ensure that priority setting and the coordination and evaluation of resource management between programs and services is conducted for the most efficient utilization of resources.
<b>10C</b>	The general administrative body shall evaluate the efficiency and effectiveness of resource utilization.		
<b>Financial and Resource Planning</b>			
<b>11A</b>	The general administrative body and the head of each program/service shall have input into the development of agency budgets and shall have access to the agency budget. Regular and timely financial statements shall be produced and available to appropriate staff.	<b>Section II – Organizational Capacity</b> <b>5.Resource Management</b>	<b>Component I</b> The general administrative body and the head of each program/service shall have access to and input into the development of agency budgets, which include the assessment and review of staffing requirements (based on the Ontario Public Health Standards and other program priorities). The budget will be presented for review and approval of the governing
<b>11B</b>	The general administrative body shall ensure that staff requirements are regularly assessed based on the MHPSTG and other program priorities, the		


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
	approved budget and current staff allocation.		body and regular and timely financial statements shall be produced and made available to appropriate staff.
11C	The general administrative body shall recommend to the governing body the number and type of staff and the necessary financial resources required to carry out planned and legislated programs and services.		
<b>Human Resource Development</b>			
12A	There shall be a written staff orientation policy, which includes both an overall orientation to the agency and an orientation specific to the appropriate program/service.	<b>Section III - Workforce</b> 8.Training/Education/ Skills	<b>Component A</b> No changes to the component.
12B	There shall be an agency plan (see definition) for the provision of continuing education activities across all program/service areas, which takes into account the goals and objectives of the agency.	<b>Section III - Workforce</b> 8.Training/Education/ Skills	<b>Component B</b> The general administrative body shall adopt an agency-wide approach (see definition) to continuing education, with specific strategies to ensure education/training opportunities for all levels of staff across all program/service areas and which is consistent with agency goals and objectives.
NA	N/A	<b>Section III - Workforce</b> 8.Training/Education/ Skills  <b>NEW</b>	<b>Component C</b> The general administrative body shall support staff by providing opportunities for knowledge and skills enhancement to support public health core competencies, as well as, professional standards of practice.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Human Resource Evaluation</b>			
13A	There shall be a written policy for the ongoing performance evaluation of staff, which includes frequency, evaluation criteria and responsibility for completion.	<b>Section III - Workforce</b> 9.Performance Evaluation	<b>Component A</b> No changes to the component.
13B	Performance evaluations shall be completed in a manner consistent with agency policy. Staff shall be provided the opportunity for input into the performance evaluation process. All performance evaluations shall be dated and signed by both the staff member being evaluated and the appropriate signing authority(ies). The original signed performance evaluation shall be kept in the personnel file.	<b>Section III - Workforce</b> 9.Performance Evaluation	<b>Component B</b> No changes to the component.
13C	The agency shall have a process for the ongoing monitoring of students and volunteers.	<b>Section III - Workforce</b> 9.Performance Evaluation	<b>Component C</b> No changes to the component.
<b>Contractual Agreements</b>			
14A	The governing body shall ensure that a written policy exists for the development of any contractual agreements (see definition).	<b>Section II – Organizational Capacity</b> 5.Resource Management	<b>Component J</b> The governing body shall ensure that a written policy exists for the development of any contractual agreements (see definition), which is consistently followed across all program/services areas.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
14B	Personnel providing services to the agency on a contractual basis shall have the professional and educational qualifications to carry out their responsibilities.	Section III – Workforce 7.Staffing	Component E No changes to the component.
14C	The general administrative body shall have a process in place to ensure the regular evaluation of the quality of service provided by contracted services, in accordance with contract standards. There shall also be a process or processes to ensure that areas of variance from contract quality standards are addressed and corrected.	Section II – Organizational Capacity 5.Resource Management	Component K The general administrative body shall have a process in place to ensure the regular evaluation of the quality of service provided by contracted services, in accordance with contract standards. There shall also be a process or processes to ensure that areas of variance are addressed and corrected.
<b>Records Management</b>			
15A	There shall be a policy or policies for records management, which are consistent with all applicable legislation and which include: <ul style="list-style-type: none"> <li>i. Creation</li> <li>ii. Access</li> <li>iii. Security</li> <li>iv. Maintenance</li> <li>v. Retention, and</li> <li>vi. Disposal.</li> </ul>	Section II - Organizational Capacity 6.Records Management	Component A No changes to the component.
15B	The records of the agency and each program/service shall be in compliance with legislation and agency policy.	Section II - Organizational Capacity 6.Records Management	Component B The records of the agency and each program/service shall be maintained in a manner consistent with applicable regulations and agency policy.


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<b>Policies and Procedures</b>			
<b>16A</b>	Each program/service shall have written policies and procedures to ensure the achievement of goals and objectives, which complement the overall agency policies and procedures and which provide for coordination among programs/services, as appropriate. Policies and procedures shall be available to staff.	<b>Section IV - Programs</b> 12.Planning and Implementation	<b>Component A</b> No changes to the component.
<b>16B</b>	Program/service policies and procedures shall be regularly reviewed, with staff input, and revised, as required. Dates of all review and revisions shall be recorded.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component B</b> Program/service policies and procedures shall be regularly reviewed, with staff consultation and revised, as required. Dates of all review and revisions shall be recorded.
<b>Program/Service Planning and Implementation</b>			
<b>17A</b>	The head of each program/service shall meet with staff within each program/ service for the purpose of planning, coordination, consultation and direction. A record of meetings shall be kept and minutes shall reflect discussions and actions taken.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component C</b> No changes to the component.
<b>17B</b> ( <i>1<sup>st</sup> part only</i> )	Programs/services shall actively seek community and staff input, for the identification and assessment of community needs and resources.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component D</b> Programs/services shall actively seek community and staff input, for the identification and assessment of community needs and resources. Community needs, including those of priority populations, resource assessments, and surveys shall be conducted and used in planning across all program/service areas.
<b>17C</b>	Community needs, resource assessments and annual surveys, including those as specified by the MHPSG (e.g., Dental Indices Survey and the community health status report) shall be conducted and used in program/service planning.		


<b>2006 OCCHA Standard and Component</b>	<b>2006 OCCHA Component - content</b> 	<b>2009 NEW OCCHA Section - Standard Title</b>	<b>New OCCHA Component - content</b>
<b>17B</b> (2 <sup>nd</sup> part only)	In addition, the agency shall annually assess the health status of their community.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component E</b> The agency shall assess the health status of their community, including but not limited to, trends and changes in population health.
<b>17D</b>	Programs/services shall use an evidence-based decision-making approach in their program planning and implementation.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component F</b> Programs/services shall use an evidence-informed decision-making approach in their program planning and implementation.
<b>17E</b>	Each program/service shall, with staff input, prepare a written annual operational plan, which is compatible with goals and objectives, is reflective of, but not limited to, the MHPSG and which identifies: <ul style="list-style-type: none"> <li>✓ Activities (implementation and monitoring);</li> <li>✓ Time-lines;</li> <li>✓ Responsibilities;</li> <li>✓ Resources, and</li> <li>✓ Expected outcomes.</li> </ul>	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component G</b> No changes to the component.
<b>17F</b> (1 <sup>st</sup> part only)	Operational plans shall be the basis of program/service implementation and shall be reviewed and revised, as required, to reflect changing priorities, financial and program developments.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component H</b> No changes to the component.
<b>17F</b> (2 <sup>nd</sup> part only)	Changes shall be communicated to other staff and/or programs, as appropriate.	<b>Section VI - Communication</b> 17.Internal Communication	<b>Component D</b> The agency shall establish mechanisms to ensure that changes in programs and/or services are communicated to all relevant staff and/or programs.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
17G	Programs/services shall be delivered by providing consultation, assistance and resources, which may include print materials, workshops and displays. These programs/services shall be delivered to various groups, including those as specified by the MHPSG.	Deleted	
<b>Healthy Public Policy</b>			
N/A	N/A	Section V - Programs 13.Health Promotion  NEW	<b>Component A</b> Programs/services shall provide opportunities for education and skills development to community partners and priority populations.
N/A	N/A	Section V - Programs 13.Health Promotion  NEW	<b>Component B</b> The agency shall work with community agencies, partners and organizations to identify and develop strategies to create and enhance supportive environments.
18A	The agency shall model and develop strategies to promote, support and/or implement healthy policy, both internally and within the community (see definitions).	Section V - Programs 13.Health Promotion	<b>Component C</b> No changes to this component.
<b>Information and Education Strategies</b>			
19A	Programs/services shall provide community-wide education campaigns as per their operational plans, including those as specified by the MHPSG.	Deleted	
19B	Programs/services shall promote and provide information and/or education to individuals and other target groups through community events, group sessions and opportunities for skills	Deleted SEE NOTE	<b>NOTE:</b> This component was incorporated into 2009 Section V – Programs – 13.A Health Promotion


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
	development, including those as specified by the MHPSG.		
19C	Programs/services shall provide communication and shall promote and provide information to various groups, including the public, on the MHPSG and other public health programs and on health topics, as specified by the MHPSG. Information shall be provided through the ongoing use of mass media, including television, radio and print (newspapers, pamphlets, self-help materials).	<b>Deleted SEE NOTE</b>	<b>NOTE:</b> This component was incorporated into 2009 Section VI – Communication – 18.A External Communication
<b>Health Professionals/Health Educators</b>			
20A	Programs/services shall encourage and model preventive interventions through the use of health opinion leaders, by promoting the use of in-office reminders for health professionals and by providing patient education materials and continuing education services (see definition) to health professionals/ educators.	<b>Deleted</b>	
<b>Clinical and Other Services</b>			
21A	Program staff shall provide health assessment services, including those as specified by the MHPSG.	<b>Deleted SEE NOTE</b>	<b>NOTE:</b> This component was incorporated into 2009 Section V – Programs – 14.C Health Protection and Disease Prevention
21B	Program staff shall provide education, counseling and screening/testing, including those as specified by the MHPSG.	<b>Section V - Programs 14.Health Protection and Disease Prevention</b>	<b>Component A</b> Program staff shall provide education, counseling and screening/testing, including those as specified by the Ontario Public Health Standards.


2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
21C	Program staff shall ensure the provision of immunizations, medications, preventive services, equipment and/or health advice, including those as specified by the MHPSG.	<b>Section V - Programs</b> 14. Health Protection and Disease Prevention	<b>Component B</b> Program staff shall ensure the provision of immunizations, medications, preventive services, equipment and/or health advice, including those as specified by the Ontario Public Health Standards.
21D	Program staff shall ensure the development of a client-based management plan, including discharge-planning links with community supports and referral services, including those as specified by the MHPSG.	<b>Section V - Programs</b> 14. Health Protection and Disease Prevention	<b>Component C</b> Programs/services shall provide, in collaboration with community partners, services and supports to the public, including priority populations. Such services and supports shall include, but are not limited to: information, consultation, assessment, referrals and group sessions.
21E	Program staff shall ensure the development, monitoring, distribution and support of program protocols with providers and agencies, including those as specified by the MHPSG.	<b>Deleted</b>	
<b>Programs/Services Monitoring and Evaluation</b>			
22A	Programs/services shall have processes to regularly provide for, or ensure the provision of, monitoring, including inspections and compliance checks (see definitions) as specified by the MHPSG.	<b>Section V - Programs</b> 15. Monitoring and Evaluation	<b>Component A</b> Programs/services shall have processes to regularly provide for, or ensure the provision of, surveillance, epidemiological analysis, ongoing monitoring and evaluation; and shall ensure that results and future actions are identified.

2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
22B	Programs/services shall regularly monitor activities, as identified in the operational plans, and evaluate, document and disseminate program/service outcomes (both short-term and long-term).	Section V - Programs 15.Monitoring and Evaluation	<b>Component C</b> No changes to this component.
22C	Programs/services shall have processes in place to enforce legislation, including inspections, complaint follow-up, enforcement checks and agreements.	Section V - Programs 14.Health Protection and Disease Prevention	<b>Component D</b> Programs/services shall have processes in place to provide inspections, respond to complaints and conduct enforcement checks.
22D	Programs/services shall ensure that community/client input is incorporated into the evaluation of programs/services.	Section V - Programs 15.Monitoring and Evaluation	<b>Component D</b> No changes to this component.
22E	Programs/services shall ensure that the aforementioned monitoring and evaluation processes (a-d) are reflected in program planning and implementation.	Section V - Programs 15.Monitoring and Evaluation	<b>Component F</b> Programs/services shall ensure that all monitoring, surveillance, evaluation and results are reflected in subsequent program planning and implementation.
N/A	N/A	Section V - Programs 15.Monitoring and Evaluation  NEW	<b>Component B</b> The agency shall have processes in place to ensure the identification of monitoring and evaluation activities, including where new interventions are developed and implemented.

2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Access</b>			
<b>23A</b>	Programs/services shall demonstrate a variety of communication strategies and other methods to offer information and consultation services pertaining to the MHPSG and other public health programs and services	<b>Section VI - Communication</b> 18.External Communication	<b>Component A</b> Programs/services shall provide health information to community partners, priority populations and the public, using a variety of communication channels, to enhance knowledge, increase awareness and promote availability of public health and community resources, programs and services.
<b>23B</b>	Programs/services shall promote access to community programs and services, including those as specified by the MHPSG, through collaboration and consultation with community agencies and other groups.		
<b>23C</b>	Programs/services shall be responsive to physical, cultural and social needs and ensure their programs and services are accessible to people for whom barriers may exist.	<b>Section V - Programs</b> 12.Planning and Implementation	<b>Component I</b> No changes to this component.
<b>23D</b>	Where applicable, programs/services shall ensure that external agencies have access to the appropriate services (including 24 hour availability, if required).	<b>Section V - Programs</b> 16.PH Emergency Preparedness and Risk Management	<b>Component C</b> The general administrative body shall ensure the development, approval, review, testing and implementation (as required) of contingency plans, continuity plans and emergency response plans, including 24/7 coverage.

2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
<b>Public Health Risk Management</b>			
24A	The general administrative body shall ensure there is a process in place for reporting of infectious/communicable diseases.	<b>Section V - Programs</b> 16.PH Emergency Preparedness and Risk Management	<b>Component A</b> No changes to this component.
24B	The general administrative body shall ensure the assessment (identification and investigation) of all reported incidents as specified by the MHPSG.	<b>Section V - Programs</b> 16.PH Emergency Preparedness and Risk Management	<b>Component B</b> The general administrative body shall ensure the assessment (identification and investigation and response of all reported incidents..
24C	The general administrative body shall ensure the development, approval and review of a response plan and/or written protocols as specified by the MHPSG (see list of applicable programs).	<b>Section V - Programs</b> 16.PH Emergency Preparedness and Risk Management	<b>Component C</b> The general administrative body shall ensure the development, approval, review, testing and implementation (as required) of contingency plans, continuity plans and emergency response plans, including 24/7 coverage.
24D	The general administrative body shall ensure that there is coordination with other external agencies in response to all reported public health incidents	<b>Section V - Programs</b> 16.PH Emergency Preparedness and Risk Management	<b>Component D</b> No changes to this component.
24E	The general administrative body shall ensure there is communication, consultation and assistance, with all appropriate individuals, community agencies or groups, including the MOHLTC, regarding all	<b>Section V - Programs</b> 16.PH Emergency Preparedness and	<b>Component E</b> The general administrative body shall ensure there is communication, consultation and assistance, with all

2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
	identified health hazards.	Risk Management	appropriate individuals, community agencies or groups, including all relevant ministries, regarding identified health hazards and infectious diseases.
24F	The general administrative body shall ensure the regular analysis and/or reporting of trends, high-risk populations and program activities to the MOHLTC, including those as specified in the MHPSG.	Section V - Programs 15. Monitoring and Evaluation	Component E The general administrative body shall ensure the regular analysis and/or reporting of trends, high-risk populations and program activities to relevant ministries and stakeholders, including those as specified in the OPHS.
24G	The agency shall ensure the ongoing monitoring (at least annually) of health hazard management strategies.	Deleted	
		<b>Partnerships and Collaboration - New Section</b>	
N/A	N/A	Section IV – Partnerships and Collaboration 10. Collaboration  NEW	Component A The agency shall foster partnerships with community agencies and groups and shall identify strategies to monitor and evaluate these partnerships.
N/A	N/A	Section IV – Partnerships and Collaboration 10. Collaboration  NEW	Component B Programs/services shall share best available evidence with community partners and priority populations to increase community capacity in the areas of health promotion and disease prevention.

2006 OCCHA Standard and Component	2006 OCCHA Component - content 	2009 NEW OCCHA Section - Standard Title	New OCCHA Component - content
N/A	N/A	<b>Section IV – Partnerships and Collaboration</b> 10.Collaboration  <b>NEW</b>	<b>Component C</b> Programs/services shall collaborate with community partners and priority populations to develop, plan and implement programs and services related to health promotion, health protection and disease prevention.

*March 2009*